

Welcome

NOTICES

Medicaid fraud means an intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to him or herself or some other person. It includes any act that constitutes fraud under applicable federal or state law as it relates to Medicaid. To report suspected Medicaid fraud, please call AHCA Medicaid Program Integrity toll-free at 1-888-419-3456 or the Attorney General toll-free at 1-866-966-7226.

To report a complaint regarding the services you receive, please call the Agency for Health Care Administration toll-free 1-888-419-3456.

To report abuse, neglect, or exploitation, please call Florida Department of Children and Families toll-free 1-800-962-2873.

Statute 456.0575 Duty to Notify Patients – every licensed health care practitioner shall inform each patient, or individual identified as incapacitated or developmentally disabled or has designated a health care surrogate, in person about adverse incidents that result in serious harm to the patient. Notification of outcomes of care that result in harm to the patient shall not constitute an acknowledgement of admission of liability, nor can such notifications be introduced as evidence.

Pursuant to s. 626.9892, Florida Statutes, the Department of Financial Services may pay up to \$25,000 to persons providing information leading to the arrest and conviction of persons committing crimes investigated by the Division of Insurance Fraud arising from violations of s. 440.105, s. 624.155, 626.9541, s. 626.989, or s. 817.234. Florida Statutes. To file a complaint, call toll-free (1-888-419-3456).

<http://www.hhs.gov/ocr/office/file/index.html>

PAYMENT FOR SERVICES

As a CareSpot customer you may utilize insurance or pay by cash, personal check, or most major credit cards. Our posted pricing is offered as a convenience for those individuals who do not have insurance. However, recognizing that many of our customers have health insurance, we have contracted rates with many carriers. Should you have insurance, please let us know at registration so that your charges can be itemized appropriately.

Please note that every insurance plan is different and any co-pay or deductible is collected at the time of service.

If we do not have an agreement in place with your insurance carrier, we will gladly submit a claim on your behalf. If we are unable to verify coverage with your carrier, our policy is to collect the full amount for your visit at the time of service. However, if payment from your insurance results in an overpayment, we will reimburse you the difference.

Should you have any questions, please feel welcome to ask.

